

Outstanding Crawford® Employees around the World

Congratulations to us! May 27, 2016, Crawford & Company® celebrates its 75th anniversary. To help commemorate this banner year, Crawford eNEWS will highlight 75 of your colleagues from around the world. These Crawford® employees, all of whom were nominated by their superiors, share what they do for the Company and how they believe Crawford is portrayed in the industry. You'll get the chance to read a little bit about these co-workers throughout the coming weeks, so be sure to check out this column weekly.

Week 3 Crawford Employee Perspectives



Name: **Dana Jarreau**

Title: Team Manager

Location: Dallas, TX, USA

What I do for Crawford: Manage a team of workers compensation adjusters

Years Employed by Crawford: 18

Describe Crawford in 1 to 3 words: global integrity



Name: **Ruben L. Manaligod**

Title: Country Manager & Director

Location: Makati City, Philippines

What I do for Crawford: Help guide our team in meeting our goals

Years Employed by Crawford: 23

Describe Crawford in 1 to 3 words: a great team



Name: **Lauren Fritzer**

Title: Strategic Sourcing Manager

Location: Atlanta, GA, USA

What I do for Crawford: My role includes managing vendors that provide products and services to support Crawford's day-to-day business functions, such as office supplies, shipping, and fleet services. It's my responsibility to ensure we receive the best products/services at the best value through supplier evaluations, contract negotiations, and RFPs (request for proposals).

Years Employed by Crawford: 1

Describe Crawford in 1 to 3 words: integrity, leaders, experts



Name: **Gabriel De Cárcer**

Title: Senior General Adjuster

Location: Mexico City, Mexico

What I do for Crawford: I work hard to provide the best possible experience to all of our clients, with the philosophy to surpass expectations and position Crawford & Company® as the best independent provider of claims management solutions, worldwide.

Years Employed by Crawford: 8

Describe Crawford in 1 to 3 words: my family



Name: **Bernd Ueckert**

Title: Head of Information Technology (IT) Germany

Location: Frankfurt, Germany

What I do for Crawford: I ensure the smooth operation of software; and plan, develop and realise client-oriented projects, including applications and tools. I manage our real estate business area and ensure the IT infrastructure is failsafe.

Years Employed by Crawford: 23

Describe Crawford in 1 to 3 words: continual, fair



Name: **Chan Hwee Seng**

Title: Chairman

Location: Singapore

What I do for Crawford: Help Crawford gain a bigger market share and more clients through top-quality claims management services. Train and groom the next generation of loss adjusters.

Years Employed by Crawford: 44

Describe Crawford in 1 to 3 words: most preferred employer



Name: **Klas Jonsson**

Title: Executive General Adjuster

Location: Gothenburg, Sweden

What I do for Crawford: Mainly handle major liability claims, especially within building & construction and professional indemnity for technical consultants

Years Employed by Crawford: 9.5

Describe Crawford in 1 to 3 words: great professional network